



## INFORMATION ABOUT YOUR BILL

Quarterly bills are always prepared on the last day of a calendar year quarter and are for the following three (3) months or calendar year quarter. For example, on December 31 of a calendar year the bill for the next quarter, or the three (3) months of January, February, and March, is prepared and sent out to all District customers. If bills are sent by the US Postal Service, they are generally received by the end of the first week of the quarter. If the District is provided with an e-mail address to send bills electronically, then you should receive your new bill within the first day or so of the quarter.

Payments are due on or before the 5th day of the second month of the quarter. For example, bills dated December 31 for the first quarter of a calendar year are due on or before February 5. Any account for which the payments are not received timely are then assessed a late fee on or about the 11th of that month. Late fees are \$15.00.

The District has several options for paying your bill.

You may mail your personal check, cashier's check, or money order to the District to:

141 Union Blvd., Suite 150  
Lakewood, CO 80228

You may also pay using Xpress Bill Pay, our online bill payment service. To pay your bill, access Xpress Bill Pay from the District's website. You can also contact the Xpress Bill Pay Customer Service department at 800-766-2350 if you need assistance with your account or payment.

More information about Xpress Bill pay can also be found on the next page of this newsletter.

## District Highlights

- The District provides sanitary sewer service to both residential and commercial properties. The sewer system is a network of sewer lines, manholes, and other structures used to collect wastewater and transport it to a treatment plant
- The District system is a collection system only. The District maintained its own treatment plant until September 2004. At that time the plant was shut down and all wastewater treatment was transferred to **Metro Water Recovery** for treatment.
- The District is governed by a five member elected Board of Directors. The Board sets policy, rates fees and charges, and governs the District on behalf of the community. The Board demands a high standard of wastewater collection. The Board is tasked with governance and has the authority to manage, control, and supervise all business affairs of the District. The Board also is responsible for strategic planning for the future.

**DID YOU  
KNOW?**

Nearly half of all sewer blockages annually are caused by fats, oils, or grease (FOG). With more than 66 miles sewer pipe to maintain, we need your help to properly dispose of FOG.

SPRING 2023

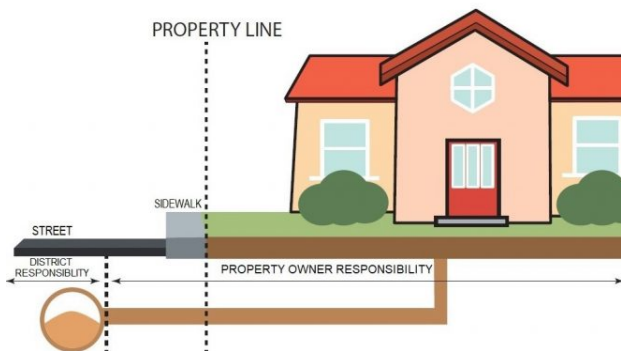
## IMPACTS OF IMPROPERLY DISPOSING OF FATS, OIL, AND GREASE (FOG)

Fats, oils, and grease (FOG) come from meat fats in food scraps, cooking oil, shortening, lard, butter and margarine, gravy, and food products such as mayonnaise, salad dressings, and sour cream. FOG poured down kitchen drains accumulates inside sewer pipes. As the FOG builds up, it restricts the flow in the pipe and can cause untreated wastewater to back up into homes and businesses, resulting in high costs for cleanup and restoration.

Tips to keep your drains fat-free:

- Pour cooled fats, oils and grease into a container and put the container in the trash. If you don't have a container, place tin foil into a coffee cup or similar, add FOG, allow to cool and dispose.
- Before washing, use a paper napkin or paper towel to wipe FOG from dishes and dispose of it in the trash.
- Use sink strainers to catch food waste.
- Put food scraps in the trash, not through the garbage disposal

## WHO IS RESPONSIBLE FOR SEWER (WASTEWATER) LINE MAINTENANCE?



It's important to know that including all plumbing throughout the home and the sewer (wastewater) line extending from the property owner's home to the District's main line, including the actual tap connection to the District's main line, is owned and maintained by the property owner. It's at the point of connection (usually under the street) where the home pipeline connects to the wastewater main pipeline that the District takes over the responsibility for maintaining the wastewater pipeline. That is why it's so important to NEVER put any oils, fats, or grease down the drain or flush anything but human waste and toilet paper down the toilet.

## Properly Dispose of Fats, Oils, and Grease

### Can It.

Pour leftover oils and grease into an empty can or jar.



### Scrape It.

Scrape fats and grease out of dirty pots, pans, and dishes.

### Trash It.

Put fatty and greasy food scraps in the trash, not down the drain.



Food waste from garbage disposals can also clog pipes and cause sewer backups. Put food waste into your trash or compost. Use sink strainers to catch food waste during dish washing. Regularly empty the strainer into your trash or compost..

## xpress BILL PAY

The District's online bill pay option saves you time and gives you more flexibility in how you pay your bills. It's fast, it's free, it's easy to sign up.

To pay your bill, access Xpress Bill Pay at [www.nwlsd.us](http://www.nwlsd.us).

You can also contact the Xpress Bill Pay Customer Service department at 800-766-2350 if you need assistance with your account or payment.



NORTHWEST LAKEWOOD  
SANITATION DISTRICT

<http://www.nwlsd.us>



Know what's below.  
Call before you dig.