



THE PIPELINE

SPRING 2024



INFORMATION ABOUT YOUR BILL

Quarterly bills are always prepared on the last day of a calendar year quarter and are for the following three (3) months or calendar year quarter. For example, on December 31 of a calendar year the bill for the next quarter, or the three (3) months of January, February, and March, is prepared and sent out to all District customers. If bills are sent by the US Postal Service, they are generally received by the end of the first week of the quarter. If the District is provided with an e-mail address to send bills electronically, then you should receive your new bill within the first day or so of the quarter.

Payments are due on or before the 5th day of the second month of the quarter. For example, bills dated December 31 for the first quarter of a calendar year are due on or before February 5. Any account for which the payments are not received timely are then assessed a late fee on or about the 11th of that month. Late fees are \$15.00.

The District has several options for paying your bill.

You may mail your personal check, cashier's check, or money order to the District to:

141 Union Blvd., Suite 150
Lakewood, CO 80228

You may also pay using Xpress Bill Pay, our online bill payment service. To pay your bill, access Xpress Bill Pay from the District's website. You can also contact the Xpress Bill Pay Customer Service department at 800-766-2350 if you need assistance with your account or payment.

More information about Xpress Bill pay can also be found on the next page of this newsletter.

NWLSD Monthly Trivia

Question: How many types of sewer systems are there?

Answer:

A. 1 B. 5 C. 3 D. 7

(Answer is on the back on bottom of page of this Newsletter)

2023 Sanitary Sewer Improvements

The District is happy to announce the the 2023 Sewer Improvements Project has been completed.

In August 2023, the District submitted an invitation to bid for extensive work on the system. On October 5, 2023, the District awarded the contract to Insituform Technologies, Inc.

The work was to do pipeline point repairs, full removal/ replacement of pipes and Cured-in-Place-Pipe (CIPP), which is a trench-less method of sewer construction. It requires little or no digging and significantly less time to complete than other sewer repair methods. It is suitable for repairing both short and long runs of pipes that do not need to be up-sized. CIPP involves inserting a flexible liner inside the existing pipe, inflating the liner, and exposing it to heat or ultraviolet light to dry and harden the liner inside the pipe. The liner essentially forms a smooth surface inside the existing pipe, restoring it to near-new condition.

The original award was for \$963,564. The District added a Change Order to have styrene barrier added to the Contract for \$167,698.

There were 63 linear feet of line repairs, 63 feet of full removal/replacements and 11,377 feet of CIPP repairs.

If you would like more information on this Project, please call Steve Beck at 303-987-0835.



Improper use of your garbage disposal can contribute to a build-up in the main line. A garbage disposal should only be used for small amounts of scraps.

You may think that throwing those potato skins down the garbage disposal will make your kitchen clean-up easier. Still, the thick starchy mess you just created could cause some serious damage to your pipes over time.

Garbage disposals are only meant for biodegradable materials. The grinder chops it up into manageable sizes then disposes of it properly. Potato peels, eggshells and coffee grounds are some of the main culprits plumbers deal with when clearing clogged sewer lines.

TO FLUSH OR NOT TO FLUSH

DO NOT FLUSH THESE ITEMS

There should be **NO** question!

Paper Towels Cat Litter Cooking Oil or Grease Hygiene Products Wipes of ANY Kind

Spring Tips For How to Prevent Sewer Issues

1. **Flooding:** Spring Rains can lead to flooding. April showers are a well-known springtime event, but did you know they can overwhelm your sewer system? The ground is often still cold from winter and isn't able to completely absorb the water. A sump pump in your basement is one way to manage any excess water that manages to get inside your home. Please note, sump pumps are not allowed to be connected to the system.

2. **Damaged Sewer Pipes:** You may not have realized over the winter that the pressure from snow and ice buildup in your pipes actually created some damage. If you start noticing that your water doesn't drain properly or you develop leaks, damaged pipes could be to blame. You may not be able to completely prevent damage from occurring, but you can certainly intervene when the damage is small and manageable by having a sewer inspection done regularly to assess the condition of your sewer pipes.

3. **Tree Roots and Vegetation in Sewer Pipes:** As greenery starts growing again in the spring months, the roots seek out damp places with oxygen and nutrients to drink up much-needed nutrient-rich water. As with damaged pipes, regular inspections of your sewer system will reveal any roots or other vegetation that's gotten into your pipes. There are a number of ways to fix pipes from root damage, but if the damage is too extensive, your pipes may need to be replaced.

Who do you call if your sewer starts to back up?

Call your plumber immediately. You are responsible for any backups which may be located within your sewer lines on your property; If your plumber determines that the back up may be in our main line, please call us and our personnel will arrive as soon as possible. Please call 303-987-0835 or 1-877-854-5453, if you have determined that we need to be notified.



Most insurance policies will add coverage for sewage backups. The cost is generally inexpensive and insignificant compared to the cost of sewage clean up! YUCK! Call your insurance agent to obtain this vital insurance for sewage emergencies.

If you decide to try an oil solidifier reach out and let us know your thoughts. We would like to hear from you and share your experience with the rest of the community.

The Answer is C. Foul or sanitary sewers, which carry wastewater from our homes into wastewater treatment plants; surface water or storm sewers, which carry rainwater from roof and roads into streams and rivers; and combined sewers, which are a single pipe system which carries both wastewater and surface water to wastewater treatment works.

xpress BILL PAY

The District's Online bill pay option saves you time and gives you more flexibility in how you pay your bills. It's fast, it's free, it's easy to sign up.

To pay your bill, access Xpress Bill Pay at www.NWLSd.us.

You can also contact the Xpress Bill Pay Customer Service department at 800-766-2350 if you need assistance with your account or payment.



www.NWLSd.us



**Know what's below.
Call before you dig.**

SPRING CLEANING PLUMBING CHECKLIST

SHOWERHEAD MAINTENANCE

SINK FAUCET FIX-UP

FRESH WATER LEAK CHECK

FRESH WATER LEAK LOCATION

SUPPLY VALVE CHECK-UP

INSIDE DRAIN PIPE LEAK CHECK

DETECTION OF OTHER DRAIN
AND SEWAGE LEAKS

PREVENTION OF
FUTURE LEAKS

DRAIN CONCERNS

LEAKING LOOS

WATER HEATER UPKEEP

